

WISCONSIN'S

PUBLIC HEALTH QUALITY INITIATIVE

WIQI Partner Meeting – Jefferson Street Inn, Wausau
February 18, 2010

Final Agenda

INFORMAL INTRODUCTIONS AND LIGHT BREAKFAST - 9:00 AM

GENERAL SESSIONⁱ [JEFFERSON ROOM]

1. Welcome and introductions - Tom Sieger (Deputy Administrator, Wisconsin Division of Public Health (WDPH)); Joan Theurer (Health Officer-Marathon County), Lieske Giese, Nancy Young and All 9:30 – 9:40 AM

2. Update on national accreditation and QI movement – Les Beitsch, Jennifer McKeever, and Lee Theilan (MLC/NNPHI) followed by **update on Wisconsin “system” efforts for QI/accreditation** – L Giese 9:40 – 10:10 AM

3. QI sample project presentations & dialog

- a. Customer satisfaction collaborative efforts – Shelley Hersil (Health Officer, Lincoln County Health Department) and group members 10:10 – 10:30 AM
- b. Break 10:30 – 10:40 AM
- c. DHS Northern Region office QI project, H1N1 Inquiry Response project – Terri Timmers, (Director, WDPH, NRO) 10:40 – 11:00 AM
- d. Discussion – other QI projects, plans for more QI training via Webinars, etc. – 11:00 – 11:30 AM

4. Communicating the essential services in our communities, 10 For US, etc. – Discussion facilitated by N Young/ L Giese 11:30 – 11:45 AM

5. Non-working lunch 11:45 AM – 12:30 PM [Washington Room]

SPLIT SESSIONS –FRESHMAN AND SOPHOMORE AGENCIES

6A. Freshmen track - 12:30 – 1:15 PMⁱⁱ [Jefferson Room]

What to do with the results of the agency self-assessment - how to organize for improvement, communicate results to staff, boards and others – Facilitated by L Giese

- a. Kathy Martocci, MPH, Administrative Supervisor and Mary Sue Oppermann, RN, MPH, Public Health Specialist, from the West Allis Health Department will talk about how they are acting on their assessment results in preparation for accreditation 12:30 – 12:45 PM
- b. Input from Lee Thielan, Consultant MLC/NNPHI, 12:45 – 1:00 PM
- c. Closing discussions between LHD partners and RODs and WIQI staff – each LHD drafts plan for next steps 1:00 to 1:15 PM

WISCONSIN'S

PUBLIC HEALTH QUALITY INITIATIVE

6B. Sophomore track –12:30 – 1:15 PMⁱⁱⁱ [Madison Room]

Grappling with Domain 9 (Evaluation and QI) – Facilitated by N Young

- a. Terry Brandenburg, (Health Officer, West Allis) will describe West Allis's planned approach to Domain 9 - 12:30–12:45 PM
- b. Les Beitsch to provide insights in context of accreditation preparation - 12:45–1:00 PM
- c. Closing discussion – what should our next steps be as a community of practice? 1:00-1:15 PM

7. Break 1:15 – 1:30 PM

GENERAL SESSION [JEFFERSON ROOM]

8. Domain 10 – Research/Evidence-Based Practice^{iv}

- a. A Primer on Public Health Research and Evidence-Based Practice – Muriel Nagle, (University of Wisconsin-Madison Institute for Clinical and Translational Research Community Academic Partnerships Program) and Susan Zahner, (Associate Professor, University of Wisconsin-Madison School of Nursing) 1:30 – 2:00 PM
- b. Connections with the Wisconsin PBRN –M Nagle/S Zahner/N Young 2:00 – 2:10 PM
- c. Consultants provide insights/ open discussion– what should an agency's capacity in domain 10 look like in anticipation of accreditation? 2:10 – 2:30 PM

9. Closing dialog/nest steps – Facilitated by N Young 2:30 – 2:45 PM

10. LHD teams/QI affinity groups meet to discuss next steps/strategies 2:45 – 3:00 PM

ADJOURN 3:00 PM

ⁱ Session draft objectives

1. Attendees have opportunity to discuss latest developments in national QI and accreditation movement with national experts.
2. Attendees will gain a better understanding of other MLC initiatives and national partners through interaction with site visitors
3. Attendees will gain a better understanding of how WIQI partners are incorporating QI into everyday practice – or at least how they are thinking about it.
4. Attendees will develop preliminary voluntary strategies for better communicating the essential services as the purpose of public health in Wisconsin.

ⁱⁱ Session draft objectives

1. Freshman agency reps will discuss how to apply the results of their agency self-assessment.
2. Each Freshman agency will develop a preliminary plan for next steps.

ⁱⁱⁱ Session draft objectives

1. Sophomore agency reps will discuss how to approach evaluation and QI systems in their agencies in preparation for accreditation.
2. Next steps to strengthen our community of practice in this domain will be drafted.

^{iv} Session draft objectives

1. Attendees will be provided with background information on EBP and public health research, initiatives and advantages
2. Attendees will discuss ways to strengthen this domain as individual agencies and as a community of practice.